Investor Communication Policy

This policy outlines the objectives, principles, and practices applied by TeraPlast S.A. ("**TeraPlast**" or "**the Company**") in its communications with shareholders, investors, the press, financial analysts, and other relevant capital market participants. It also highlights the communication channels used by TeraPlast in these interactions.

The Investor Relations Department is responsible for ensuring compliance, coherence, relevance, and effectiveness in the Company's communications with the capital market. The department ensures that information about TeraPlast, the TeraPlast Group, and its shares is disclosed uniformly, consistently, comprehensively, and without delay. The Investor Relations Department reports directly to the Company's CEO.

This policy adheres to applicable legislation, including the regulations of the Financial Supervisory Authority (ASF), the Bucharest Stock Exchange (BSE), and European regulations such as EU Regulation 596/2014 on market abuse (MAR). It complements the Company's Articles of Incorporation, Corporate Governance Charter, and other governance policies, reinforcing TeraPlast's commitment to upholding the highest standards of governance and transparency in line with applicable regulations and international investor communication practices.

1. Objective of this Policy

The objective of the Investor Communication Policy is to ensure transparency and equal, simultaneous, and timely access to relevant, accurate, and complete information about the Company, the TeraPlast Group, and its shares for all investors through dedicated communication channels.

Accurate and complete communication fosters investor confidence, mitigates the risk of legal sanctions, safeguards the Company's reputation, and helps maintain strong relationships with shareholders and other capital market participants.

2. Core principles of this Policy

〉 Transparency and accuracy of information:

TeraPlast discloses relevant, accurate, and complete information about its financial and operational performance, business strategies, identified risks, corporate events, and other matters that could significantly impact the price of its shares. Disclosures are presented in an accessible, clear, and timely manner to foster investors' exercise of their rights and make informed evaluations on the company and its shares.

Relevant information is disclosed in a balanced manner, covering both positive and negative impacts.

The information is made available to investors, as a rule, both in Romanian and in English to ensure broader investor understanding.

〉 Equal treatment:

All investors, be it shareholders or potential investors, Romanian or foreign, regardless of the category they belong to or the stake they hold, will have fair access to the information published by TeraPlast, thus avoiding the favoring of a certain category.

TeraPlast is committed to ensuring equal treatment, including regarding the communication channels through which the relevant information is published.

〉 Compliance:

Regulated information and any other communications are published in compliance with applicable legal requirements and the investor relations best practices adopted by the company.

The information provided by TeraPlast representatives outside the regulated channels will not contain relevant details that are not public at that time, do not contain estimates and/or forecasts regarding events, financial information or public data, to which all investors do not have access, nor opinions or individual assessments of public information that could influence investment decisions.

〉 Integrity of information:

Privileged and confidential information is safeguarded to prevent misuse for illegal purposes, such as market abuse. TeraPlast is committed to preventing any practice that could lead to the illegal use of insider information, including market manipulation.

Information is subject to rigorous verification and approval processes before disclosure to ensure its accuracy and relevance.

3. Communication methods and channels

The main channel for the disclosure of regulated information to the capital market is the Bucharest Stock Exchange. Reports on regulated information are first published through the dedicated reporting platform of BSE and on the Financial Supervising Authority (ASF) reporting platform.

〉 Periodic and ongoing reporting:

TeraPlast publishes quarterly and annual financial reports that include analysis of financial and operational performance, as well as information on market trends, potential opportunities and specific risks. The reports include any significant information for investors to make an informed assessment of the company's activity, profit or loss and indicates any particularities that have influenced these activities. These reports are published at BSE and ASF, as well as in the investor relations section of the website. Also, TeraPlast publishes a press release in at

least one daily newspaper of national circulation, through which investors are informed about the availability of these reports.

In accordance with the legal provisions in force, privileged information is disclosed by TeraPlast as a current report. Reporting is carried out as soon as possible, but without exceeding 24 hours from the occurrence of the event or from the date of being informed of it.

For any relevant information that does not fall within the definition of regulated information, TeraPlast uses press releases.

The company uses additional communication channels to disseminate regulated information, including press releases.

〉 Website and newsletter:

TeraPlast maintains a dedicated investor relationship section on the official website, providing detailed information on corporate governance, financial calendar and reports, presentations, press releases and other ongoing disclosures, relevant information on TRP shares (including market cap, analysts covering the company, shareholding structure) and events organized by TeraPlast.

Information on convened general meetings, supporting materials and procedures facilitating the exercise of rights by entitled shareholders is also provided in this section.

This section is constantly updated after the reports are published on the Bucharest Stock Exchange (TRP symbol) or whenever it is necessary for the information to be updated.

The investor newsletter offers the interested parties the posibility to subscribe to receiving news via e-mail regarding the latest TeraPlast reports published on BSE.

〉 Direct interactions:

Investors can contact the Investor Relations team for clarifications and questions, as well as for meeting requests. Contact details for the dedicated team are available on both BSE and in the Investor Relations section of the website, to facilitate effective communication.

〉 Mass media

TeraPlast sends press releases, and the company representatives participate in events organized by the media, provide interviews and statements, to promote information about the company.

〉 Social media

News on business development, events and investments are also disseminated through social media. Communication through these channels is carried out in compliance with the principles of equal treatment and compliance of information as described above.

〉 Investor conferences and events:

The company holds quarterly conferences, after the publication of the financial results, in which the management of the company presents the financial results and debates the strategic perspectives. The Q&A session allows investors and analysts to get clarity on the evolution of the company and the TeraPlast Group.

At the same time, TeraPlast participates in events organized by third parties (brokers, investor clubs, BSE etc.), where investors have the opportunity to interact with the company's representatives and access relevant information about TeraPlast and TeraPlast Group.

In addition, TeraPlast holds dedicated events such as Investors' Day, where shareholders and investors can interact with the management of the company, participate in guided tours of the production sites and assist to presentations about the activity, strategy and business evolution of TeraPlast Group.

For these events, TeraPlast prepares presentations that are published, before the event, on the company's website in the section dedicated to investors.

4. Silent/Quiet Periods and Closed Periods

TeraPlast complies with silence/quiet periods of at least 30 days prior to the publication of the quarterly or annual financial report, in which it will only provide information to investors if important events occur during this period, which cannot be postponed and which represent information to be reported or published, other than the ones to be included in financial reports. The silent period begins 30 days before the day of publication of the financial report and ends at the time of publication of that report. The method of determining the start date of the closed period applies even if it is a non-working day.

At the same time, during the silence period, persons who have access to inside information and who work for TeraPlast under a mandate contract, employment contract or other form of collaboration, respectively persons performing tasks through which they have access to inside information relating to TeraPlast Group, will not trade the company's shares for a period of 30 calendar days before the publication of a financial report (each, a closed period).

5. Managing rumors

As a general principle, TeraPlast does not comment on rumors, unconfirmed information or market speculation, nor on issues that are not directly related to the activity, financial situation, prospects of the company or of the TeraPlast Group. TeraPlast also does not comment on the personal life of its employees, directors, executive team members or business partners of the company.

If such a situation may significantly affect the price of the shares, the Company will assess the need to issue an official statement for clarification and prevention of misinformation.

Additionally, if there's a rumor in the market that explicitly refers to inside information on TeraPlast, the company will disclose that information without undue delay if it is accurate enough to indicate that its confidentiality is no longer safeguarded.

6. Continuous improvement

TeraPlast will periodically request feedback from investors through consultations to assess the level of satisfaction and identify opportunities for improvement of its communication. At the same time, the company continuously monitors good practices in the local and international market that could be incorporated into this policy.

7. Monitoring

This policy will be revised and updated whenever necessary to ensure its relevance and effectiveness in time, as well as to ensure compliance with regulatory changes or those resulting from the company's activity.

Contact

e-mail: investor.relations@TeraPlast.ro

phone: +40741 270 439

address: 1 TeraPlast Way, Sărățel village, Șieu-Măgheruș commune, Bistrița-Năsăud county, 427301, Romania